



**Strengthening the Healthcare Team during a Pandemic:  
Survival Mode – *Virtual* Conference  
June 22, 2021**

**Virtual Conference Agenda**

*Times listed in Central Time Zone*

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|---------------------------|--|
| <b>8:45 – 9:00 a.m.</b>   | Log-in to webinar and Welcome  |
| <b>9:00 – 10:00 a.m.</b>  | <b>All Hands on Deck: Surviving as a Team Through a Crisis</b> <ul style="list-style-type: none"><li>• <b>Sara Gordon, DDS, MS, FRCD(CAN), FDS-RCS(EDIN)</b></li></ul>   |
| <b>10:00 – 10:10 a.m.</b> | <i>Break</i>   |
| <b>10:10 – 11:10 a.m.</b> | <b>Managing a Crisis: Challenges and Triumphs – Panel:</b> <ul style="list-style-type: none"><li>• <b>Carol Collier-Smith, RN, COO</b><br/>(Chief Operations Officer, Echo Community Health Care, Inc.)</li><li>• <b>Amy Lau, MSN, RN, CIC</b><br/>(Lead Infection Prevention Nurse, Deaconess Hospital)</li><li>• <b>Jodi Richardson, MBA, MSW, LCSW, LCAC</b><br/>(Director of Behavioral Health &amp; Social Work Services, Memorial Hospital and Healthcare Center)</li><li>• <b>Stan Tretter, MD, MHA, CPE</b><br/>(VP of Ambulatory Services and Chief Medical Officer, Memorial Hospital &amp; Healthcare Center)</li></ul> |
| <b>11:10 – 11:15 a.m.</b> | <i>Break</i>   |
| <b>11:15 – 12:15 p.m.</b> | <b>Coming Through the Perfect Storm: Fostering Resilience for You and Your Team</b> <ul style="list-style-type: none"><li>• <b>Elizabeth Kalb, Ph.D., HSPP, MBA</b></li></ul>  |
| <b>12:15 – 12:30 p.m.</b> | <b>Closing and Evaluation</b>  |