EGENCIA USER GUIDE

Verifying a Name is Correct in an Egencia Profile

Step 1

Locate and click **Your Name** in the upper-right hand corner. Then select **Go to profile**.



Step 2

The **Personal information** section appears.

Verify the name fields (First name, Middle name, Last name), Gender field, and Date of Birth field match what is on the government-issued I.D. (driver's license/passport) that will be shown at the airport.

If any of the name fields are incorrect, and need to be revised, then contact Travel Procurement at
<u>Travel.USI@usi.edu</u> *BEFORE* searching for a flight, as the name fields can only be updated by Travel
Procurement, and the name change needs to occur <u>before</u> the saving or booking of a new flight so the
new name will be applied to the ticket.

