

Deaconess CONCERN EAP and USI Work-Life Services

Deaconess CONCERN Employee Assistance Program's Work-Life Services offers employees access to resources to help them deal with daily living topics such as **child care, elder care, legal issues, financial troubles and many more.**

Work-Life Services Include:

Web Services

- A state-of-the-art website offering more than 3,000 resources covering topics such as family and care giving, health and wellness, emotional wellbeing, working smarter and daily living.
- *Live Connect*, a feature similar to instant messaging and *Assisted Search*, a feature in which consultants assist in researching resources.
- More than 80 interactive behavioral health and wellness assessments.

Legal Assist

- **Free 30-minute in-person appointment with a local attorney.**
- A private legal services website offering educational resources, links and tools.
- Unlimited access and national coverage.

Financial Assist

- Counselors and educators are available without an appointment Monday through Friday and by appointment on Saturdays.
- Variety of financial services, including financial counseling, debt management, credit report review, bankruptcy prevention and housing education.
- Toll-free information line and nationwide referral database.

Consultation and Resource

- Consultants are available by phone to talk with employees about Work-Life problems.
- Consultants research available resources.
- Consultants respond within 12 hours with the results.

**To access Work-Life Services, call 866-545-6316
or visit www.deaconess.com/concern**

**User ID: USI
Password: employee**



**Deaconess
CONCERN**

EMPLOYEE ASSISTANCE PROGRAM

812-471-4611 or toll free 800-874-7104