**Archibald Eagle**

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# Education

University of Southern Indiana Evansville, IN

Bachelor of Science, Computer Information Systems Expected: May 2023

* Certificate: Cybersecurity

Romain College of Business (AACSB Accredited)

# Experience

*IT Operations Intern* May 2022 – August 2022

Indianapolis Colts Indianapolis, IN

* + Installed, tested, and monitored end-user workstations and related hardware
  + Maintained inventory of all IT owned systems and applications
  + Assist with employee processes including onboarding and offboarding
  + Provided onsite and remote support for all technology used by 50 staff

*Help Desk Intern* January 2021 – April 2021

Accuride Corporation Evansville, IN

* + Troubleshoot user’s problems and provide timely service
  + Completed PC setups and software installations
  + Update all reported complaints and track progress in online data system

# Skills

* + Proficient: MS Excel, MS Word C#, HTML, Java, MySQL,
  + Intermediate: CSS, Slack, Visual Studio Code

# Relevant Coursework

* + Database Concepts

- Developed a database with classmates using MySQL which included 18 tables, final ER diagram, data dictionary and final documentation (SQL)

* + Systems Analysis and Design
  + Object Oriented Programming using C#
  + Information Security and Data Analysis