University of Southern Indiana Recreation, Fitness, and Wellness Department

TITLE: Welcome Greeter

Job Description:

Check and swipe Eagle Access cards, answer phones, check in and check out equipment, make appointments for fitness consultations/intramural events, sign participants up for programming, wash and fold towels, and inform participants of facility features and policies.

Specific Duties:

- 1. Check and swipe Eagle Access Cards.
- 2. Answer phones and take messages.
- 3. Check-in and check-out equipment.
- 4. Make appointments for fitness consultations.
- 5. Register participants for RFW programs.
- 6. Wash and fold towels.
- 7. Clean counter
- 8. Inform participants of facility amenities, programs, and policies.
- 9. Promote participation in our activities through positive attitude and behavior and assist in promoting good public relations by being courteous, friendly, and informative.
- 10. Attend all monthly staff meetings and check your mailbox and e-mail on a regular basis.
- 11. Complete other duties as assigned.

Time Commitment and Pay:

Hours range from 5:45 am – 11:00 pm. Working some evenings, weekends, holidays, and breaks are required. Schedules are flexible to meet class schedules. Starting pay: \$7.25.

Requirements:

To be considered for this position, students must be friendly, have good customer service skills, be able to multitask, and display a positive image to those using the facility. 2.5 semester and cumulative GPA.

Who Should Apply:

This position provides numerous opportunities to gain skills that are beneficial in a variety of professions. Students from all majors are encouraged to apply.

Additional Information:

Stephanie Walden-Schwake Assistant Director - Recreation, Fitness and Wellness 812-461-5269 schwake@usi.edu

