# Creating a Guest Account and Reserving a Guest's Lodging

### Step 1

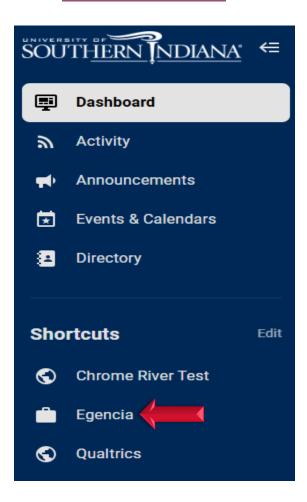
Obtain the guest's information.

Name, Date of Birth, Gender, Cell Phone Number, and Email Address\*.

### Step 2

Log in to Egencia via myUSI.

 Note: If you don't have an Egencia account, then you can request one by filling out the Egencia Account Request form.



<sup>\*</sup>If the guest account is for a USI student, then use their USI email address.



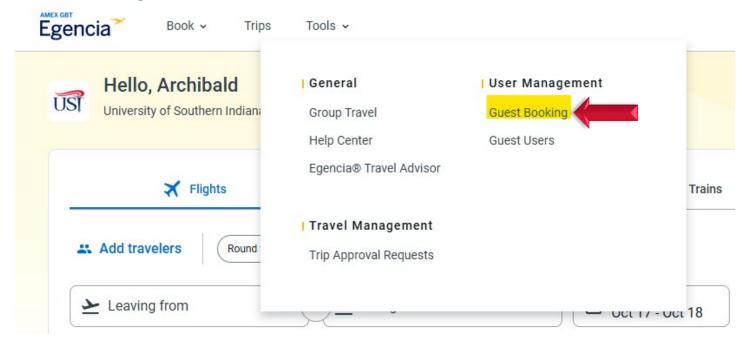
### Step 3

Locate and click on the Tools menu.



### Step 4

### Click Guest Booking.

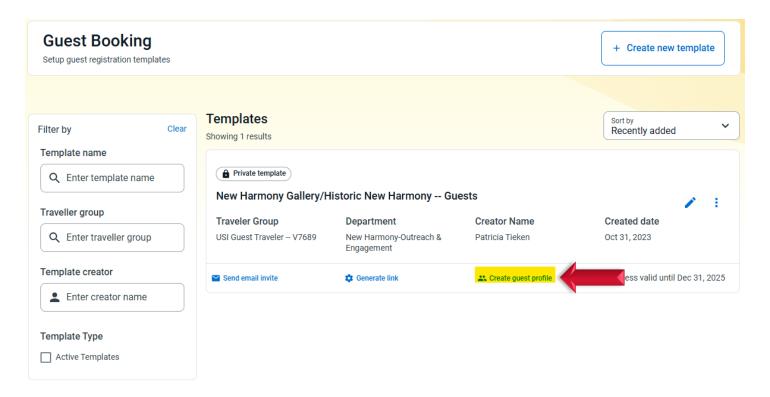




### Step 5

Find the applicable template.

Click Create guest profile.





### Step 6

Enter the guest's information in the displayed fields.

 Note: The Username field will automatically populate after you enter the Email address (which should be a USI email address if it is a USI student).

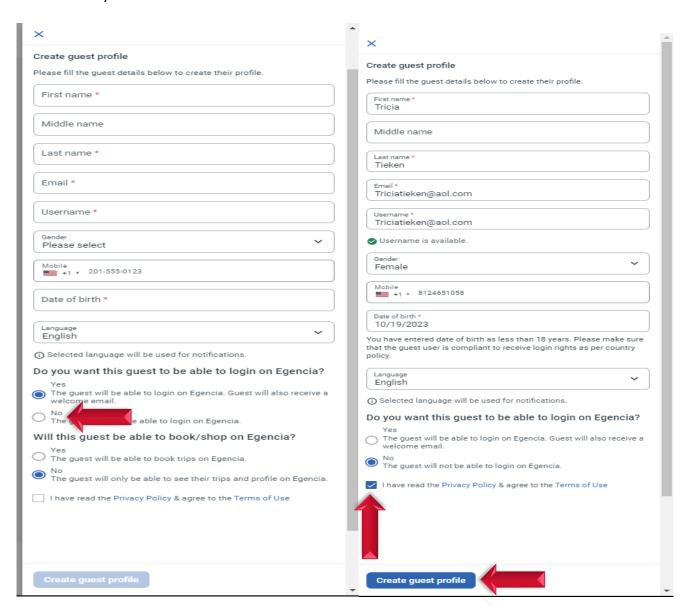
Click No for the first question at the bottom (Do you want this guest to be able to login on Egencia?).

• Note: The second question will disappear.

Then click the I have read the Privacy Policy & agree to the Terms of Use.

#### Click Create guest profile.

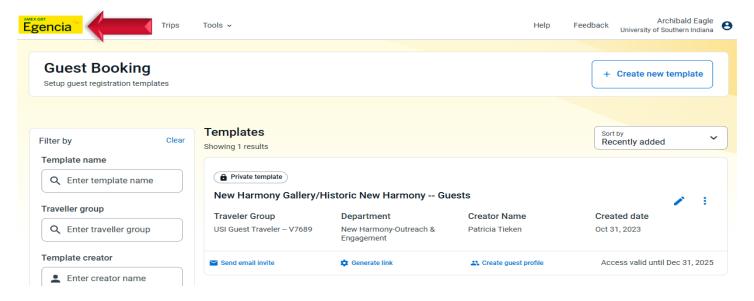
 Note: A message will appear briefly at the bottom of the screen that says, "Guest user created successfully".





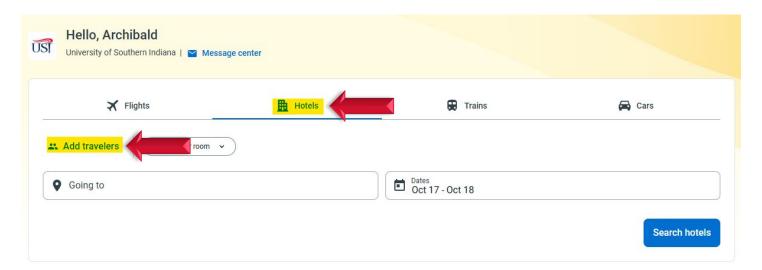
### Step 7

Click on the Egencia logo (top left corner) to go back to the home page.



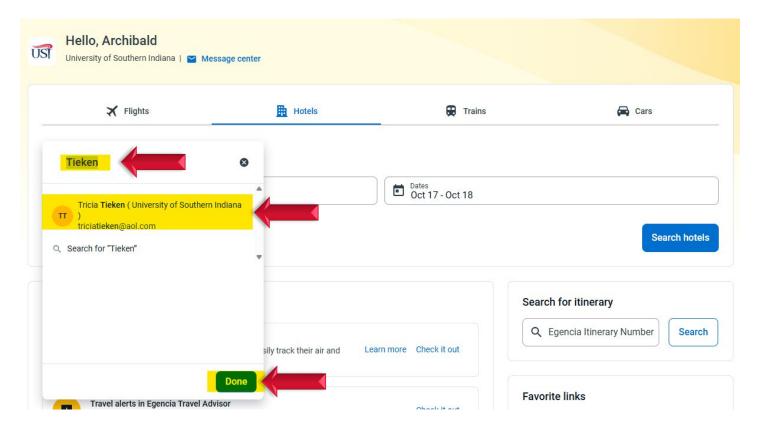
### Step 8

On the homepage, find and click the Hotels tab, and then click the link Add travelers.



### Step 9

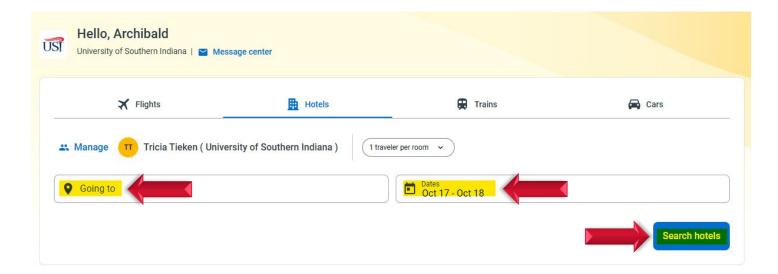
Next, type the guest's name in the box, select it from the drop-down menu, and click **Done**.



## Step 10

Fill in the following fields and then click Search hotels.

- Click in the Going to box, type the name of the city where the guest will be staying, and select it.
- Enter the start and end dates.





#### Step 11

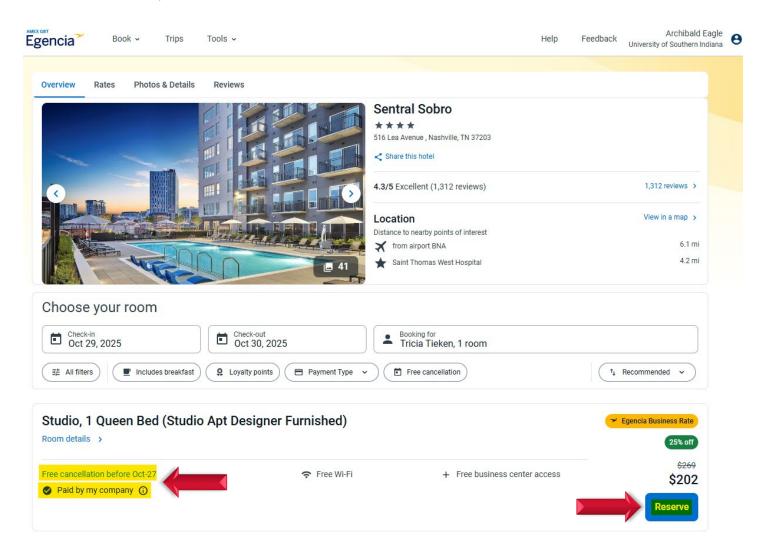
On the left-hand side, you will see a list of hotels from which you can choose.

- Note: Along the top are parameters you can use to refine what hotels appear.
- Note: For safety purposes, take into consideration the rating and the location of the hotel.

After you have selected the hotel, a new screen will appear, bringing up the hotel and allowing you to choose a room.

Choose a hotel room with the following parameters, and click **Reserve**:

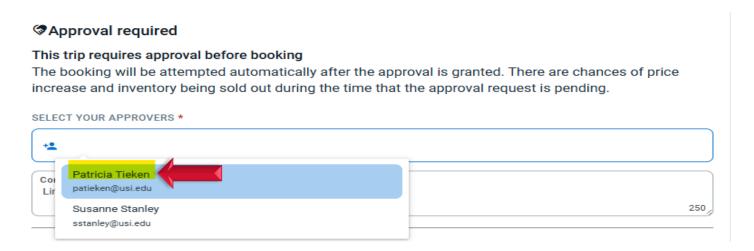
- Paid by my company (this means that Travel Procurement's credit card will pay for the reservation).
- Has a favorable cancellation policy (i.e., the reservation can be canceled up to a day or two before the check-in date).





### Step 12

Review the Hotel summary page to make sure the dates and guest information look correct. Scroll down until you see the **Approval required** section and select **Patricia Tieken** as the approver.



### Step 13

Scroll down until you see the **Your notifications** section.

Uncheck the **Traveler E-mail** box and the box next to the guest's email address under the **Sync and time zone tips** section, and then click **Send approval request**.

