

29th Annual Midwest Care Coordination Conference
University of Southern Indiana
May 11, 2023
Conference Agenda



7:30 – 8:00 a.m. Registration and Continental Breakfast

8:00 – 8:15 a.m. Welcome

8:15 – 9:15 a.m. **Regulation Update: New and Coming**
 Every year new regulations are adopted by Medicare and other payers that affect the daily work of the case managers. This presentation will review the most pertinent ones for this year, including the Inpatient Only List, patient appeals, and discharge planning.
Carter Hall
Ronald Hirsch, MD, FACP, CHCQM, CHRI

9:15 – 9:30 a.m. Break • Exhibits

9:30 – 10:30 a.m. **Concurrent Session I**

UC 2217	UC 2218	UC 2219
Short Stays: The Fine Line Between Observation and Inpatient The Fine Line Between Observation and Inpatient – Even though the Two Midnight Rule is almost 10 years old, the decision on the correct admission status is often unclear. This session will review the steps to determine the correct status for Medicare, Medicare Advantage, and commercial payers. Ronald Hirsch, MD, FACP, CHCQM, CHRI	Tools to Support Decision-Making: From Friendly Advice to Guardianship Review the options for obtaining assistance with decision making, including asking for help, supported decision-making agreements, Power of Attorney, Advance Directive for health Care, Guardianship and more. Katherine Rybak, JD	Transforming Healthcare Delivery for Older Adults: Navigating Indiana’s Transition to Medicaid Managed Long-Term Services and Supports (MLTSS) Explore the MLTSS program for older adults dually eligible for Medicaid and Medicare and key features of the Indiana Pathway for Aging (Pathways) program. Kristen LaEace, MS, MBA, CAE

10:30 – 10:45 a.m. Break • Exhibits

10:45 – 11:45 a.m. **Concurrent Session II**

UC 2217	UC 2218	UC 2219
Social Determinants of Health (SDOH): Why Asking the Right Questions Matter Identify the impact of SDOH concerns on the health of individuals and communities. Review how addressing SDOH needs is critical to achieving health equity and best practices. Jenna Burch, MSW, LCSW	Program of All-Inclusive Care for the Elderly (PACE) – The ultimate healthcare delivery model Discuss the PACE model of care and how this joint Medicare and Medicaid program is designed to help frail older adults live independently in their homes avoiding nursing home placement. Leigh Hull, MBA	Solving the Medicare Puzzle: Putting the Pieces of Medicare Coverage Together Explore all parts of Medicare health coverage, coordination of benefits, and how to access assistance with Medicare costs. Review how to screen, educate, and assist beneficiaries. Carolyn Conners, BA

11:45 – 12:45 p.m.	Lunch in the Loft • Exhibits
12:45 – 1:45 p.m.	Ethics in Practice and Unconscious Bias: Applying Ethical Principles To fulfil the goal of delivering impartial care, healthcare professionals should be aware of evaluations they make that is linked to an unconscious bias. Using case studies, connect ethical issues in healthcare faced by healthcare professionals to unconscious bias with strategies how to reframe bias in practice.
Carter Hall	Kevin Valadares, PhD
1:45 – 2:00 p.m.	Break • Exhibits
2:00 – 3:00 p.m.	How Rude! How to Stop Inadvertently Insulting People with Disabilities Discuss conflicting evidence regarding the application and outcomes of people-first language will be discussed. Interactive patient scenarios will be utilized to identify potentially offensive statements and language, with an emphasis on developing alternative language to improve communication.
Carter Hall	Kate Schwartzkopf-Phifer, DPT, PhD, OCS, CSCS
3:00 – 3:15 p.m.	Break
3:15 – 4:15 p.m.	Be a Bridge of Healing, a Bridge of Love Using the analogy of a bridge, identify the importance of having a solid yet flexible support, balance, and connection in all aspects of life. Join Mary Beth as she instructs and demonstrates simple tools to apply and enjoy in professional, personal and community life.
Carter Hall	Mary Beth Davis, RN
4:15 – 4:30 p.m.	Closing and Evaluation

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