

CARNEGIEDARTLET

THE POWER OF HUMAN CONNECTION

Everything we do creates and strengthens human connection. From revealing the human core of your institution to crafting powerful strategies and unleashing innovative creative and digital campaigns, we use the breadth of our full portfolio of services to equip your institution to understand itself, define its place in the market, and achieve the real results you've sought from day one.

The Power of tear Human Connection

research
strategy
creative
digital
lead gen

team dynamics

The **SCIENCE** of Human Connection

The **WISDOM** of Human Connection

The **ART** of Human Connection

The **PATH**To Human Connection

The **HUB** of Human Connection

The **DYNAMICS** of Human Connection



archetypes
THE PERSONALITY SPECTRUM YERS







# unusually valid

#### PEER-REVIEWED RESEARCH



AFJMC / TORONTO / 2019

Our core theories and methodologies are peer-reviewed and were accepted by the AEJMC in Toronto. Peer review is the hallmark of research method distinction, and the AEJMC is a flagship international entity for communications research. This means the quality and efficacy of our research model has been validated by unaffiliated field experts.

### NATIONAL ARCHETYPE INDEX • 11 • 2 • 11 •

NATIONAL SURVEY / 2019

From a national representative sample of more than 2,200 individuals, our psychometric theory platform was substantiated through a survey called the national archetype index. This first-of-its-kind information allows us to understand the application of archetyping in groundbreaking ways.



### internal definition

- + Internal Research
  - + Who is USI and who does it want to be?
  - + How does your personality inform your messaging?
  - + Build consensus
  - + Align stakeholders

#### external definition

- + External Research
  - + How familiar is the market with USI?
  - + How do they perceive your reputation?
  - + What personality do they see USI expressing in the market?



#### internal research

- personality survey participants
  message workshop participants
- 86 genome survey participants



#### external research

336 survey participants24 counties in the region6 competitors



## reputation strategy

- +Message Platform
  - + Create brand consistency
  - + Build brand reputation
  - + Create human connection
  - + Increase conversions
  - + Drive yield





# next steps

- + MESSAGING PLATFORM (JANUARY)
- + INTERNAL BRAND LAUNCH & TRAINING (FEBRUARY)
- + CAMPAIGN CONCEPTS (SPRING)
- + SEO WRITING WORKSHOP (SPRING)
- + DIGITAL CAMPAIGNS (ONGOING)